



Rental Policies

Deliveries:

Standard charges are for deliveries made to the door at ground level and easy access area. For all other deliveries, rates will vary depending on the labor, time and distance involved. Orders will be loaded the afternoon prior to delivery. Changes made after loading are subject to a service charge.

Responsibility:

Once delivery has been made, customer is responsible for equipment, so check and count your order upon receipt and prior to return.

Loss or Damage:

We do charge for missing or damaged items, so please be sure to call us immediately if there is a problem with any portion of your order.

Cleaning:

You will receive all items clean and ready for use, and all packed in special containers. All equipment, especially food service items, must be washed and packed in their original cartons prior to pick up or return. Additional charges will be imposed for packing cartons and boxes not returned, and for cleaning of equipment returned dirty.

Linens:

Customers ordering linens assume all risk of loss or damage to the linens from any cause whatsoever. You will receive a linens policy at time of rental. PLEASE READ PRIOR TO USE! In the event linens are not returned or are returned torn or damaged, a full replacement cost will be charged in addition to the rental charge.

Rental rates:

All charges are for time out, whether used or not, so make your selections carefully. Payment is due 1 week prior to event.